

### What is Extended Access?

MMOs are currently permitted to make NLA licensed content available to their clients for up to 28 days for print content or 100 days for web content. End-user licensees\* are currently not permitted to create an archive or library of any NLA content.

Extended Access is an optional extension available to all NLA end-user licensees from September 2018, permitting them to access NLA licensed content for up to 365 days after the date of publication.

MMOs are permitted to make the content available within their own products to clients who have taken Extended Access.

### Is there a fee?

MMOs will not be charged a licence fee. If they choose to make content available on their platform for up to 365 days to their clients who have taken the Extended Access option, they will only be required to sign a Licence Variation to their existing MMO Licence.

End-user licensees opting to take the Extended Access option will be charged an additional 10% per year on their NLA licence, excluding the Corporate Website Republishing Licence (CWRL) element and indemnity fees.

### What titles are covered?

All NLA licensed content (print and web) is covered by Extended Access, which for the avoidance of doubt, excludes The Financial Times (digital and web).

### Will Extended Access be available to all clients?

Extended Access will be offered on all NLA licences, except CWRL and IMMO.

### How will I know if my client has Extended Access?

NLA will inform you once one of your clients has taken or cancelled Extended Access.

Please await approval from NLA before providing Extended Access to any clients.

### What technical changes will be required?

NLA will extend the eClips and eClips Web access periods for end-user licensees with Extended Access to 365 days.

Extension to non-eClips / eClips Web content will be managed by the MMO.

### Will the extension provide any additional functionality?

As this is a licence extension, no additional search capability or access to a wider content set is available. Licensees will simply be able to access self-sourced or MMO supplied content for up to 365 days.

### When will content over 28 days old be available to licensees who take Extended Access?

Licensees taking Extended Access will be able to begin accessing content from the first day of the Extended Access period.

Content on supporting MMO products will build up from the first day of the licensee taking Extended Access. For instance, a client taking Extended Access on 1<sup>st</sup> September, who has had a MMO service for at least the previous 28 days, will be able to see the previous 29 days on 2<sup>nd</sup> September; the

## Extended Access - FAQs for MMOs



previous 30 days on 3<sup>rd</sup> September; the previous 31 days on 4<sup>th</sup> September, etc. Eventually a rolling 365 days will be available.

### Will all MMOs be able to offer this service?

All MMOs holding a MMO Licence and/or eClips Web licence have the option to offer this service. If a MMO is not yet ready to support Extended Access, the client is permitted to temporarily store content locally, which the client is required to delete if it cancels or does not renew Extended Access.

### What happens if a client with Extended Access switches MMO?

Before the client moves MMOs, it has the option to temporarily store content (previously received from the old MMO) locally. The client is required to delete locally stored content if it cancels or does not renew Extended Access.

### Can the MMO elect to pay for the client?

Extended Access is an extension to NLA's licences. It is therefore only available directly to licensees with an NLA licence.

There is no requirement on the MMO to, for example, pay for the first user.

### What happens when the client has had the licence for 365 days?

The licensee will be able to renew the extension annually. Assuming the extension is renewed, 365-day rolling access will continue.

When a client cancels Extended Access, access to content by the client reverts to a maximum of 28 days (print) / 100 days (web) on their MMO service. For instance, if the client receives an article the day before it cancels, the client will only have access to that article for 29 days (28 days plus 1 day before cancellation date).

The client will also have to remove any access to NLA-licensed content it has created locally.

### How does Extended Access differ from MyArchive?

MyArchive is an MMO service covering a small selection of titles. Extended Access, is a licence extension, sold by NLA, covering the entire NLA repertoire (which for the avoidance of doubt, excludes The Financial Times (digital and web)).

MyArchive will be discontinued shortly. All MyArchive customers will be contacted to discuss a transition to Extended Access.

### What if I need more information?

If you would like more information or have further questions, please contact Client Services at [clientservices@nla.co.uk](mailto:clientservices@nla.co.uk).

*\*An End-user licensee is an NLA licensee that is not classified as an MMO.*